APPOINTMENT OF A SERVICE PROVIDER TO CONDUCT RESEARCH STUDY TO DETERMINE WAYS OF OPTIMISING HOUSING DELIVERY TO ADDRESS THE AFFORDABLE HOUSING BACKLOG IN SOUTH AFRICA

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| 1 | Secondary research is necessary to identify and acquire reports and documents that provide data for profiling the housing supply, housing needs, housing backlogs, housing affordability (based on household income estimates) of the three housing market segments in each of the nine provinces and eight metropolitan municipalities:* Will the NHFC provides a list of these, or will it require the service provider to research and identify these reports/documents?
* Will the NHFC formally request these reports/documents, on behalf of the service provider?
* Will the NHFC cover the cost of procuring these reports/documents where there is a procurement fee?
 | * The service provider is welcome to include these costs in their total project cost. The reports can then be handed in with the final research report.
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| 2 | When does the NHFC envisage that the work on this contract would start? | * The number of bids received influences the timeline. To allow the full process of evaluation and awarding the successful bidder, we estimate 120 working days.
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| 3 | Is there a pro-forma to complete for the Consent for Credit and World Checks? If not will a letter on letterheads giving this consent, suffice?  |   * Bidders must complete all the Consent for Credit and World Checks forms and may attach any supporting documents if any.

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| 4 | Is there a budget limit envisaged? | * The bidders are advised to quote as per the scope of work.
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| 4 | Does the NHFC require that the mapping of the housing market segments data by province and metropolitan municipalities to be presented pictorially on a map of South Africa (involving working with GIS mapping technology)? Or can the provincial and metropolitan output data be through tables that identify the specific provinces and metropolitan municipalities? | * The NHFC will prefer the output data to be presented in table format. If possible, to do both with pictorials, it will be welcome as well
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| 5 | Will the NHFC provide documents (reports, housing market data analyses, internal NHFC assessments of products and service offerings, etc.) from which to extract secondary data? Or does the NHFC require the service provider to undertake additional secondary research? | * The information on products and service offerings will be made available to the winning bidder. The NHFC requires assessment of their product relevance in the market as explained at the briefing session
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| 6 | Disclosure (OMD) reports, which is proprietary to the banking sector, and can only be accessed by a Relevant housing market segment information is likely to be contained in Office of MortgageDisclosure (OMD) reports, which is proprietary to the banking sector, and can only be accessed by a state-owned entity (i.e. the NHFC) and made accessible to our team. Will the NHFC be accessing thisOMD information and making it available to the service provider? | * We will engage the office and see if we get more details
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| 7 | Does the NHFC require the service provider to undertake primary research to collect data regarding the geographical spread of the three housing market segments? | * Yes
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| 8 | An NHFC skills assessment report/audit is the necessary basis for a capacity needs analysis, which provides a framework for aligning capacity-building with required NHFC products and service offerings. Is there a current NHFC skills assessment report/audit? | * Please elaborate the question more for us to gain proper understanding.
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